



TVA provides regulatory oversight for AEC's rates and service practice policies.
If you have an issue or complaint that you have not been able to resolve with AEC,
TVA's Complaint Resolution Process may be able to help.

There are three ways to begin the process:

Online at www.tva.com/complaintresolution

E-mail complaintresolution@tva.gov

Call the TVA Regulatory hotline at 1-888-289-8409

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