

Co-op Connections Program

HOW YOU CAN SAVE WITH YOUR AEC CONNECTIONS CARD PRESCRIPTION BENEFIT

How much will I save?

The discounts save you 10 percent to 60 percent on prescriptions at more than 48,000 pharmacies nationwide, including CVS, Walgreens, Wal-Mart, Food City and more.

How much does it cost?

Your pharmacy discounts are provided as part of your AEC Co-op Connections Program at no cost.

Does everyone in my family need an individual card?

No. One card can be used by the entire family.

I just received my card. Can I use it right away?

Yes. Just present your card and prescription at a participating retail pharmacy to receive a discount at the time of purchase.

I've lost my card. How can I get a replacement?

Please contact AEC Member Services.

How are these pharmacy discounts different from traditional prescription insurance?

This plan is not insurance; it is a pharmacy discount offer. The card provides immediate discounts at the pharmacy. Upon presenting your card to the pharmacist, you will pay the lower of a discounted price or the pharmacy's regular retail price. There are no forms to fill out and no limit to the number of times you can use the card. These discounts are available only at participating retail pharmacies.

Can I use my Co-op Connections Card with my current insurance benefit to reduce my costs?

Your card cannot be used in conjunction with insurance. However, use your card to purchase at a discounted rate prescriptions not covered by your insurance plans.

Where can I get a list of pharmacies that accept the card?

The Co-op Connections Card is accepted at more than 48,000 retail pharmacies nationwide, including CVS, Walgreens, Wal-Mart, Food City and more. You can find participating pharmacy locations at locateproviders.com.

Can I find out the discounted price of my prescriptions before going to the pharmacy?

Yes. If you know the name, strength and quantity of the medication, you can find the discounted price by visiting rxpricequotes.com.

Will I always receive the lowest price?

Yes. You will receive the best price available to you through this program at the pharmacy. On occasion, pharmacies will price a particular medication lower than the discounted rate provided by the card. If that occurs, you will receive the lower price.

Why did the price of my prescription change since my last purchase?

Drug prices are different from pharmacy to pharmacy. Even chains have different prices in their stores depending on the population they are serving. Additionally, manufacturers' drug prices change periodically.

What is the mail-order program?

To ensure that members always save money on their prescription drugs, a unique mail-order program was created to complement the network pharmacy benefit. Because most maintenance (long-term) medications are purchased in 90-day supplies, members maximize savings and have the convenience of home delivery (at no additional charge) by ordering through the mail-order option.

For providers:

- Call 1-800-800-7616 for Consumer Services if you have questions or need a provider.
- Log on to locateproviders.com and use the Group and Member numbers from the back of your card to search for providers.
- Log on to rxpricequotes.com to search by drug and ZIP code.

Pharmacist Help Desk:

- For questions about joining or processing, call the Help Desk at 1-877-448-6182.
- You can also email nominations@newbenefits.com to join.

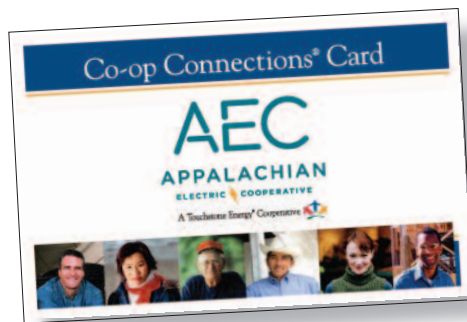
Pharmacy discounts are not insurance and are not intended as a substitute for insurance.

ADDITIONAL TERMS AND CONDITIONS. The Co-op Connections Card has no cash value and is not redeemable for cash. The card is nontransferable and may be used only by the co-op member to whom it is issued. You must present your card to receive discounts at participating businesses. Any unauthorized reproduction or misrepresentation of the card is strictly prohibited. Neither Touchstone Energy Cooperative, Inc. nor any Touchstone Energy cooperative has any responsibility and shall not be liable for any problems with any products or services provided by participating businesses or for any inaccuracy in those businesses' advertising or marketing. The card is the property of Touchstone Energy, and your right to use the card may be terminated at any time by Touchstone Energy or Appalachian Electric Cooperative without notice. Discounts or offers available through the card may also change from time to time without notice. Each participating business will decide the terms of the discount it offers under this program, and some products or services may not be included. Please check with the participating business before making your purchase. Other terms and conditions of the Co-op Connections Card program are subject to change and may be posted at any time on Touchstone Energy's website at connections.coop or AEC's website at aecoop.org without notice. Your use of the card means that you accept these terms and conditions.

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INTRODUCING THE AEC CO-OP CONNECTIONS CARD!



Look inside for your new
Co-op Connections card

As a member of Appalachian Electric Cooperative, a Touchstone Energy Cooperative, you can receive discounts on products and services from participating local and national businesses. The Co-op Connections member benefit program is absolutely free.

Here's what you get:

- Discounts of 10 percent to 60 percent on prescriptions at participating pharmacies.
- Great discounts from businesses in your community. Visit aecoop.org for details.
- Access to more than 60,000 national and regional pharmacy chain stores, including CVS, Walgreens Wal-Mart, Food City, Rite-Aid and many more. Search online to find discounted prices on prescriptions (rxpricequotes.com) and participating locations (locateproviders.com).

**DISCOVER THE VALUE
OF CO-OP MEMBERSHIP!
USE YOUR CO-OP
CONNECTIONS CARD
EVERY DAY!**

Co-op Connections Program

NEED NEW CUSTOMERS FOR YOUR BUSINESS?

PARTICIPATE IN THE CO-OP CONNECTIONS PROGRAM!

The Co-op Connections Card is a discount program for more than 45,000 members of Appalachian Electric Cooperative and members of Touchstone Energy electric co-ops across the nation. This means that in addition to AEC members, co-op members across the country carrying the Co-op Connections Card will be able to use their card at your business.

Participating businesses are listed on the national Co-op Connections website and will also be publicized by AEC through our website and in *The Tennessee Magazine*. Virtually any type of business is eligible to participate, and there is no charge to the business. To get started in the program, complete and return the contract below to Appalachian Electric Cooperative, Attn: Co-op Connections, P.O. Box 400, New Market, TN 37820. For more information, call 865-475-2032.

CO-OP CONNECTIONS PROGRAM PARTICIPATING BUSINESS CONTRACT • Brought to you by Appalachian Electric Cooperative

NAME OF BUSINESS _____

CATEGORY: SERVICE LODGING RESTAURANT RETAIL OTHER: _____

BUSINESS HOURS _____

CONTACT NAME _____ CONTACT TITLE _____

PHONE () _____ FAX () _____

EMAIL _____

By signing this contract, I, as the above-named business ("Business"), agree to be a participating Co-op Connections business and will give discounts to all Co-op Connections cardholders as noted in the Co-op Connections brochure. I can provide whatever discount I want as long as it is something that provides a real economic value to cardholders. I have chosen the discount described below. I will continue to offer this discount (or a better discount) for a minimum of one year, unless my local cooperative, AEC, terminates this contract as provided below or Touchstone Energy Cooperatives Inc. ("Touchstone Energy") either terminates the Co-op Connections Program or my local co-op's participation in the program. This contract is effective from the day I return a signed copy until the day it is terminated, as described below.

DISCOUNT OFFERED TO CO-OP CONNECTIONS CARDHOLDERS _____

SIGNATURE _____ DATE _____

Please return this form to: Appalachian Electric Cooperative, Co-op Connection Program, P.O. Box 400, New Market, TN 37820. After we receive your signed contract, we will publicize your participation to our members through our website, social media, *The Tennessee Magazine* and other communications with our members.

ADDITIONAL TERMS AND CONDITIONS. This Contract is between you and AEC. Neither Touchstone Energy nor any Touchstone Energy Cooperative ("Co-op" or "Co-ops") is liable for financial or contractual responsibilities of holders of the Co-op Connections Card ("Card"). Further, nothing in this contract shall be construed to establish a joint venture, partnership, agency, franchise or employment relationship among Touchstone Energy, any co-op and business. Neither Touchstone Energy nor any co-op will be liable for your products or services or for any inaccuracy in your marketing materials. All cards are the property of Touchstone Energy, and any unauthorized reproduction or misrepresentation of the card is strictly prohibited. Your marketing materials and advertisements will not use the name, trademark or other intellectual property of Touchstone Energy or any co-op without prior written approval. You will post Co-op Connections signage as required by Touchstone Energy. AEC can terminate this contract on 30 days' notice (or immediately) if you commit any material breach, if your business is sold or changes ownership, if AEC drops out of the Touchstone Energy Cooperatives program, or if you become the subject of any bankruptcy or insolvency proceeding. You can terminate this contract at any time after one year, upon 30 days' prior written notice. Touchstone Energy can terminate the Co-op Connections Program at any time or can terminate AEC's participation in the program, either of which event will terminate this contract. You, your employees and your affiliates will maintain the confidentiality of any confidential information belonging to Touchstone Energy or AEC, and you will not disclose it to any third party. Touchstone Energy and AEC, their employees and their affiliates will maintain the confidentiality of any confidential information belonging to the Business and will not disclose it to any third party. You agree to indemnify, defend and hold Touchstone Energy co-ops and their affiliates and all of their employees, officers, directors and shareholders harmless against any and all losses, liabilities, damages, costs or other expenses or claims or counterclaims of third persons or entities related to this Contract, except for any such claims arising from Touchstone Energy's or AEC's gross negligence or willful misconduct. This contract is governed by the substantive laws of Virginia. Any action relating to this contract must be brought in federal or state court located in Virginia. Each party waives its right to jury trial for any dispute relating to this contract. Touchstone Energy can change any term of this contract at any time by posting the change on any public section of the Co-op Connections website. Changes will be effective 30 days after posting to the website. Additional or updated terms may be posted at connections.coop, and those terms control even if they conflict with this writing. Each party acknowledges the other's exclusive ownership of and right to use its own trademarks, service marks, trade names and copyrighted materials. Neither acquires any rights in the other's trademarks, service marks, trade names or copyrighted materials through this contact. In connection with this contract, neither party will use or sell products bearing or composed of the other's intellectual property without the owner's prior written consent.

START SAVING TODAY WITH YOUR **AEC CO-OP CONNECTIONS CARD!**

Appalachian Electric Cooperative, a Touchstone Energy cooperative, is proud to be an integral part of the communities we serve. That's why we're introducing Co-op Connections, a program that helps you receive discounts on products and services from participating local and national businesses.

Here's what you get:

- Great discounts from businesses in your community
- Discounts of 10 percent to 60 percent on prescriptions at participating pharmacies.
- Access to more than 48,000 national and regional pharmacy chain stores, including CVS, Walgreens, Wal-Mart, Food City and many more. Search online to find discounted prices on prescriptions (rxpricequotes.com) and participating locations (locateproviders.com).

Here's what you do:

- Check out aecoop.org for information and links to all the helpful sites that list businesses that give you discounts with your Co-op Connections Card.
- Look for the Co-op Connections stickers in windows at local businesses.
- Show your Co-op Connections Card and get valuable discounts from participating businesses.
- Watch for updates on our website (aecoop.org) and in *The Tennessee Magazine*.

This is just one more way you benefit from being a member of AEC. As a Touchstone Energy cooperative, we are always looking out for you. If you have any questions, please call 865-475-2032 or visit aecoop.org.

TAKE YOUR CARD. START USING IT TODAY.